



Damian Goliath

Certified PMP® | PRINCE2® | PRINCE2 Agile® |
SCRUM Master® | MSP®

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SUMMARY

Energetic IT Project Manager with over 10 years of experience, recognized as a Servant Leader and Professional Team Lead.

I am passionate about driving efficiency through respectful leadership, teamwork, and continuous improvement.

I specialize in delivering complex infrastructure projects across the consumer, public, and oil & gas sectors for international organizations.

My expertise ensures project results are achieved on time, within budget, within scope, and at the highest quality.

As a positive, open, and energetic individual, I possess the capabilities required to bring any project to success.

EDUCATION

Information Systems | Software Development

CTI – Computer Training Institute 2005 — 2007
End User Computing | Using Linux | Program Design | Software Engineering | Relational Database Modeling & Design | SQL Server 2005

Senior Education Certificate

Northern Cape High School 2001 — 2005

Certification

- PMP Certification (2023)
- Professional Scrum Master I (2022)
- Prince2 Practitioner (2022)
- Agile Leading SAFe Course (2018)
- Microsoft Office Power-BI (2018)
- Microsoft Office Suites
- Essential Manager Series (2016)
- Certified Associate Project Manager (2015)
- Effective People Management (2014)
- SpiraTest & Jira Test Tool (2010)
- ITIL Foundation V3 (2008)

PERSONAL DEVELOPMENT



Membership Number | 6528350
Project Management Institute (PMI)



Membership ID | 404.727.6123
Goizueta Business Library

SKILLS | Professional

- Effective Communication: Conveying information clearly to stakeholders and team members.
- Leadership: Inspiring and motivating teams to achieve goals.
- Organization: Planning and managing resources efficiently.
- Negotiation: Resolving conflicts and reaching agreements.
- Team Management: Delegating responsibilities, handling conflicts, motivating teams, fostering collaboration, and understanding different work styles and strengths.
- Time Management: Prioritizing tasks and maintaining deadlines.
- Problem-Solving: Addressing issues promptly to keep projects on track.
- Adaptability: Adjusting plans to accommodate changes and challenges.
- Decision-Making: Making informed decisions quickly and effectively.

SKILLS | Technical

- Emotional Intelligence: Managing emotions
- Risk Management: Identifying, assessing, and mitigating risks to keep projects on track.
- Project Management Methodologies: Proficiency in Agile, Scrum, Kanban, and Waterfall methodologies.
- Project Lifecycle Management: Managing all phases of a project from initiation to closure.
- Financial Planning & Budget Management: Managing project budgets, forecasting costs, and ensuring financial control.
- Strategic Planning: Creating, managing, and adjusting project schedules to meet deadlines.
- Tracking, Monitoring, & Reporting: Monitoring project progress and reporting status to stakeholders.
- Technical Acumen: Understanding technical aspects related to the project, including software and product development.
- Resource Management: Allocating and managing resources effectively to ensure project success.
- Quality Management: Ensuring project deliverables meet required quality standards.
- Problem-Solving: Addressing issues promptly to keep projects on track & maintain a positive work environment.

WORK EXPERIENCE

Client IT Project Manager

[NTT Data](#) | 2019 - Current

Managing multiple projects and leading a team of 15+ IT experts globally. Successfully completed 90% of IT projects ahead of schedule and within budget. Key achievements include patching, upgrading, and migrating over 500 core and distribution switches, servers, applications, and databases. Proficient in technologies such as Cisco, Meraki, InfoBlox, PaloAlto, CheckPoint, F5, ISE, MS Teams, Polycom, and Cisco Video Conferencing.

Main responsibilities:

- Creating project plans
- Resource planning and selection
- Developing project schedules using MS Project
- Managing and implementing IT projects to meet contractual requirements
- Financial management
- Progress reporting
- Submitting change requests with impact analysis
- Risk management, including risk analysis and maintaining issue and risk registers

Project Manager

[Dimension Data](#) | 2015 — 2019

- Coordinate with Internal resources and third parties/vendors for flawless project execution.
- Ensure projects are delivered on-time, within scope, and within budget.
- Define project scope and objectives with relevant stakeholders.
- Ensure resource availability and allocation.
- Develop detailed project plans to monitor and track progress.
- Manage changes to project scope, schedule, and costs using verification techniques.
- Measure performance using project management tools and techniques.
- Report and escalate issues to management as needed.
- Manage relationships with clients and stakeholders.

SAP Test Administrator

[Dimension Data](#) | 2013 — 2015

- Acted as liaison between offices in Asia, America, and Australia.
- Maintained and documented inventory of over 2000 SAP test cases and scenarios.
- Led a team of 15, fostering a trusting and respectful environment.
- Trained over 270 remote testers.
- Established and communicated project administration standards, controls, and templates.
- Audited compliance to standards and controls quarterly, ensuring prompt corrective actions.
- Maintained risk, actions, and issues registers in a project register.

Business Owner - Entrepreneur

[WoodiZ](#) | 2012 — 2013

- Founded a unique wooden fashion accessories business in Johannesburg, South Africa.
- Handled daily revenue and sales transactions.
- Managed taxes, budgets, filing, and contracts.
- Oversaw stock control and social media marketing.
- Contacted and followed up with customers for appointments via phone and email.
- Provided exceptional day-to-day customer service.
- Winner of the Entrepreneur Award for 2015 at Richard Branson's Business Academy.

IT Project Team Lead

[MTN Business South Africa](#) | 2010 - 2012

- Managed projects for key clients, including ICT, Data Centre, and International WAN rollouts.
- Oversaw Fiber Optic and Microwave installations, VOIP (Hosted PBX and SIP Trunk).
- Handled tender bidding, project planning, scheduling, and implementation.
- Planned, monitored, controlled, and reported on projects.
- Delivered full WAN solutions, including Fiber Optics, Microwave, VOIP, Cisco equipment, Data Centre hosting, Virtual Servers, APNs, and GSM solutions.